



CommunityActionMarin

Mental Health Program

Job Title: Outreach and Engagement Senior Peer Case Manager

Reports to: Mobile Outreach Manager

Job Status: Salaried / Non-Exempt

Job Summary: Engage with citizens, families, police and other agencies to locate and assist the mentally ill homeless, or at risk of becoming homeless, in Marin County. Provides peer counseling and case management services designed to engage these clients and assist them in locating and acquiring community resources by providing long term outreach and support. Use personal experience as a mental health client to work with people who have chronic serious mental illness, drug and or alcohol addictions.

Primary Responsibilities

- Provide counseling and case management services.
- Basic assessment of mental health client's situation and behavior to determine best outcomes.
- Assist clients in accessing community resources.
- Collect data and maintain accurate clinical information.
- Transport clients to appointments and other locations as necessary.
- Provide crisis intervention and conflict resolution; assist clients in distress.
- Provide follow-up services.
- Communicates effectively with police, citizens, community based organizations, County mental health and drug and alcohol services.
- Represent the Outreach and Engagement Program at various agencies and community meetings.
- Attend regular staff and support group meetings determined by the Supervisor.
- Complete all paperwork accurately and on a timely basis.
- Other duties as assigned.

Qualifications

- Associates Degree in Social Services or related field or CAADAC certification; Four (4) years of one on one field experience working with dual-diagnosed clients and their families.
- Successful completion of all Peer Counseling/Case Management classes (courses may be taken concurrently with work).
- Strong communication skills with the ability to relate to a diverse population.
- Excellent verbal and written skills
- Work as a team member maintaining strict confidentiality.
- Exercise appropriate independent judgment and work with limited supervision.
- Possess solid personal boundaries.
- Ability to work under pressure
- Deep understanding – and ability to articulate – the role equity, inclusion, and diversity plays in our work.
- Recipient of mental health services, current or past
- Valid California driver's license with clean driving record and insurance plus be insurable by CAM's auto insurance.

Physical Requirements

- Ability to sit, walk and stand intermittently.
- Ability to run for reasons of personal safety.
- Ability to grasp, push, and pull objects.
- Ability to lift and carry up to 25 lbs.